

## **ENERGYNEST Group Quality Policy**

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## 1. Governance

The Quality Policy is anchored with the COO and is applicable to all ENERGYNEST countries and all ENERGYNEST employees.

The Quality Policy is reviewed regularly, based on input from the leadership team.

## 2. Quality Management System

At ENERGYNEST as a leading company in the sector, we assist industries in their decarbonization process with the integration of our thermal storage solutions that allow them to reduce carbon emissions and increase security of supply storing and supplying heat or steam on demand. For us the high quality of our innovative industrial solutions comes first and for this we are developing a Quality Management System (QMS) complying with the requirements of the ISO 9001: 2015 international standard.

ENERGYNEST is committed to establish, maintain, and continually improve the efficiency and effectiveness of the Quality Management System by:

- Understanding customer, suppliers and partners demands, needs and expectations, listening to and acting upon their feedback, reviewing and improving our systems and processes and encouraging open communication and knowledge sharing between stakeholders.
- Compliance with contractual requirements, legislation, approved Codes of Practice and industry recognized guidelines.
- Establishing the Company's quality objectives consistent with this Quality Policy, evaluating the objectives on an ongoing basis, and reviewing the achievement of such objectives in management review meetings.
- Gathering information about the latest technologies and being innovative and creative in providing our product and services.
- Investing in and increasing the knowledge and experience of our employees.

This Policy is communicated throughout ENERGYNEST and available to all ENERGYNEST employees for continual improvement of our Quality Management System.